

THOMPSON & TIEMANN LLP
attorneys and counselors at law

November 13, 2006

To Whom It May Concern:

I have known Jim Parr for over ten years, and I know him to be honest, reliable, responsible and definitely a person of integrity. I do not hesitate to call for his services or to recommend him to my clients.

As an Elder Law Attorney, there are times when clients need help with moving, errands, shopping, supervising home repairs, etc. All of these services are offered by Jim at Austin Troubleshooter.

If you have any questions, please call me at 335-6800.

G. Gaye Thompson
Attorney and Counselor at Law



PROSPERITY BANK®

September 21, 2006

To Whom It May Concern:

It is with pleasure that I act as a professional reference for Mr. Jim Parr.

I have known Jim Parr for over six years, both working with him at Family Eldercare, and as a client of Prosperity Bank.

Mr. Parr has worked in the Social Service industry for over twenty years. He has dedicated his life to helping those less fortunate than others. Through his roles at Family Eldercare, Mr. Parr has learned how to piece the puzzles of complex situations in a manner that allows him to efficiently help those that need it.

Mr. Parr is a professional who wins the respect of others through his integrity and unwavering desire to bring out the best in everything he does. He is willingly to accept responsibility and effectively handle any situation that may arise. Mr. Parr is trust worthy and loyal. His level of commitment to the job at hand is very high. He is a dedicated, hard worker. In addition, Mr. Parr has the drive and energy necessary to see complex projects through to completion.

If I may provide you with any further information in your consideration of Mr. Parr, please feel free to contact me.

Sincerely,

Brentley C. Weber
President
Allandale Banking Center

September 11, 2006

To Whom It May Concern:

Please consider this a letter of recommendation for Jim Parr, Founder, Austin TroubleShooter. As I understand it, Austin TroubleShooter is a personal service agency established to provide much needed services to the Austin community.

I have worked with Mr. Parr for almost ten years through the Texas Money Management Program and know him to be a man of integrity. I have observed him at work with individuals on many different occasions and in all those interactions, he has shown himself to be a very caring, capable and hard-working individual who is very knowledgeable about available services and how to access them.

Again, I highly recommend Mr. Parr as a provider of personal services.

Sincerely,

Barbara M. Ellis
P. O. Box 1555
Dripping Springs, TX 78620
(830) 868-7055

To whom it may concern,

This letter is to recommend Jim Parr as an outstanding provider of service coordination and money management services. I have worked with Jim Parr for seven years. As his former supervisor and currently a coworker, I have had ample opportunity to observe his skills and creativity.

Work in the non profit sector is fast paced and demanding. Jim Parr serves as an example of some one who is able to get the job done effectively, efficiently and compassionately. He possesses an keen insight into situations both extraordinary and typical. I have always respected his commitment to his clients. He is passionate about the work that he does, and maintains a high standard of excellence. Jim has worked in the Austin area for eight years. He *knows* Austin, its resources, and its diversity. He has provided pragmatic support to the elders in our community, persons with mental retardation and mental illness.

Co-workers, volunteers, and most importantly his clients value his honesty, his humor, and initiative. Jim has successfully spearheaded agency enhancements such as developing and coordinating a food pantrt, establishing community banking partners, piloting an electronic banking program, and revitalizing volunteer appreciation events. I have no doubt that Jim will succeed in this venture. Austin Trouble Shooters will be a model of cost efficient, customer driven and effective services.

Sincerely,
Ramona Brush
Mgr of Client Services and Quality Assurance
512-576-5012 (cell).